

**Product Complaint Form**



[Blank box for product details]

Date:

**PLEASE COMPLETE AND RETURN TO:**

Trade Carpet London Ltd  
Unit 7 Summerstown  
Wimbledon, London  
SW17 0BQ  
Tel: 02082473891

**Store Purchased from:**

**Wimbledon:** Yes / No

**Fulham:** Yes / No

(delete as appropriate)

**Customers Name and Address**

[Form fields for customer name, address, Tel, Contact, Account Number, Invoice Number, Installation/ Delivery date]

**Additional Information**

[Large blank box for additional information]

**About the Product**

[Form fields for Quality, Colour, Size, No of Pets, No of Adults, No of Children]

[Form fields for Location in Property, Date Fitted, Type of Underlay, Sub Floor, Method of Fitting, Vacuum Cleaner Type]

**Has the carpet been cleaned since the installation Yes / No (Delete as appropriate)**

If Yes, Date of Clean \_\_\_\_\_ Type of Clean \_\_\_\_\_

**Images Available Yes / No (Please delete as appropriate)**

Please submit images with this complaint form.

**Please detail as much information about the issue / complaint in the box below**

[Large blank box for issue/complaint details]